

# Eric Holzbach

ericholzbach at pm dot me | 213-587-0885 | [www.ericholzbach.net](http://www.ericholzbach.net)

Focus on security & risk management, infrastructure architecture, development & automation, GNU/Linux & FreeBSD systems administration and network engineering.  
Relentless problem solver. Requires continuous learning.

- Senior Manager, Infrastructure, Software Engineering – Gigamon Insight July 2018 - Current  
[www.gigamon.com](http://www.gigamon.com)

Manager of DevOps team, responsible for Gigamon Insight SaaS production environments  
Leader by example, listener, coach and enabler  
Hands on responsibilities as an individual contributor

- Principal Operations Engineer – Icebrg Inc. December 2015 – July 2018  
[www.icebrg.io](http://www.icebrg.io)

Infrastructure architecture, responsible for all physical and cloud environments  
Deployment automation with Golang, Kubernetes, Puppet  
Monitoring, metric collection and storage in high availability systems  
Network engineering with Arista, AWS, Cisco, pfSense, VyOS  
Network & host security audit & remediation  
Management of intrusion detection systems in a globally distributed environment  
Provisioning of physical servers, switches, routers and other network appliances

- Senior System Security Engineer – Salesforce Inc. January 2015 – December 2015  
[www.salesforce.com](http://www.salesforce.com)

Design & implementation of security controls for production infrastructure  
Management of authentication and authorization systems  
System & user access controls

- Senior Configuration Engineer - FireEye Inc. February 2014 – January 2015  
[www.fireeye.com](http://www.fireeye.com)

Puppet module development  
Infrastructure architecture  
Service reliability engineering  
Deployment automation

- Senior Systems Administrator - FireEye Inc. January 2014 – February 2014  
[www.fireeye.com](http://www.fireeye.com)

FireEye Inc. acquired Mandiant January 2, 2014

- Senior Systems Administrator - Mandiant / February 2012 – January 2014  
[www.mandiant.com](http://www.mandiant.com)

Implementation and management of production infrastructure  
Deployment automation  
Configuration management with Puppet  
Software lifecycle management  
Provisioning of servers, switches, firewalls, general NOC maintenance  
Deployment and management of network intrusion detection systems in a globally distributed environment

- Linux Systems Administrator - InMotion Hosting / August 2010 – February 2012  
[www.inmotionhosting.com](http://www.inmotionhosting.com)

QoS management in shared, virtualized and dedicated platforms  
Network and host intrusion detection, incident response  
Deployment automation  
PCI-DSS audit & resolution  
Provisioning of physical servers, switches, routers and other network appliances  
Customer service support

- Credentials

(ISC)2 Certified Information Systems Security Professional (CISSP)  
Puppet Certified Professional  
CompTIA Security+  
CompTIA Network+

\* References available upon request